



SurveilStar Employee Monitoring



Remote Maintenance

[Offer remote technical support to quickly solve problems.]

Remote Maintenance Module Description

SurveilStar Remote Maintenance module includes real-time information checking, remote PC control and remote file transfer. It enables you to take control of any computer to perform complex remote maintenance at any time. Administrator can check the information and running status of remote agent computer such as current running applications, processes and services through SurveilStar console to analyze problems and then fix system faults immediately.

These functions substantially shorten the investigation time and provide an effective means for system administrator to directly diagnose the problem of agent computers.

Remote Maintenance Control

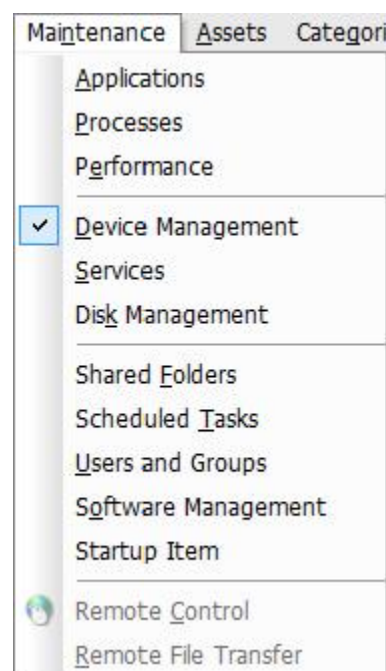
- Remotely and securely access remote computers with user authorization.
- Remotely control remote computers without leaving your workstation.
- Easily and remotely demonstrate the latest and needed operations to remote users.

Easy-to-use Remote File Transfer

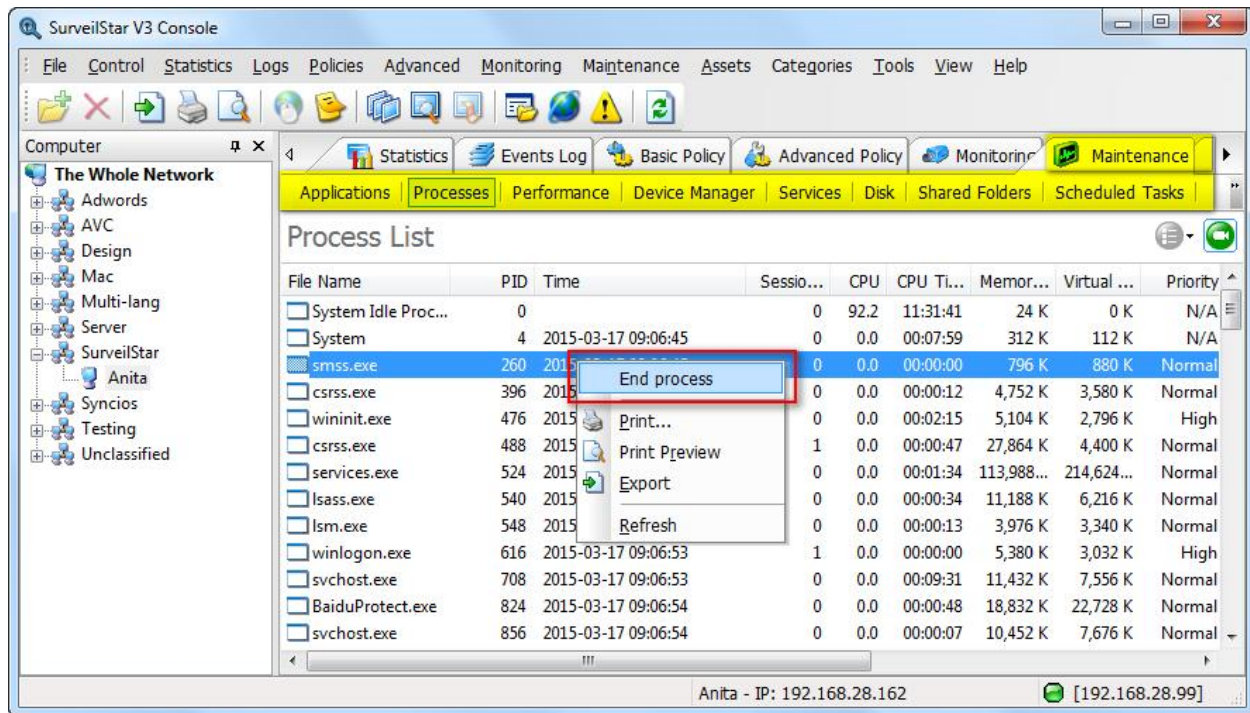
- Transfer files, data and programs between local computer and remote computers.
- Collect samples of system failure from the designated folder of remote computers.

Centralized Remote Maintenance

- Check the real-time information and running processes of remote computers.
- Remotely and quickly diagnose the problems of remote computers
- Centrally and easily perform remote troubleshooting.



Screen Snapshot



Remote Processes Maintenance

More Features

- ❖ Application Management
- ❖ Bandwidth Management
- ❖ Basic Management
- ❖ Device Management
- ❖ Document Management
- ❖ Email Management
- ❖ IM Management
- ❖ IT Asset Management
- ❖ Network Management
- ❖ Print Management
- ❖ **Remote Maintenance**
- ❖ Removable Storage Management
- ❖ Screen Monitoring
- ❖ Website Management



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