



# SurveilStar Employee Monitoring



## Instant Message Management

*[Control and monitor IM tools to protect data security and improve work efficiency.]*

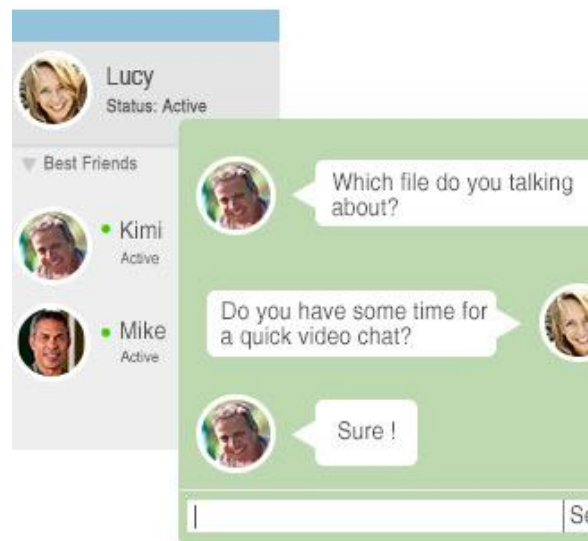


## IM Management Module Description

**SurveilStar Instant Message (IM) Management** module aims to control outgoing files which are transferred through IM applications so as to prevent information leakage. It would also detailed capture conversions of chat and instant messages sent and received via QQ, ICQ, MSN Messenger, YAHOO, TM, POPO, SKYPE, RTX, LSC, and Google Talk.



So you could find out how long does every user spend on chatting, who they talk to, and is the conversation work-related or not. It not only can record conversation duration, participants, and both sides of conversations, but also can block users from sending sensitive data via IM applications.



## IM File Control

In order to prevent important file from leaking through IM Applications, IM File Policy is used to prohibit outgoing files.

- Block specific file names of outgoing files
- Block specified users from sending files
- Limit file types of outgoing files
- Limit the file size of outgoing files
- Back up all files sending out via IM applications

## Instant Message Monitoring

SurveilStar enables you to monitor IM activity, and record instant message history of agent computers. SurveilStar lets you know what your employees are doing using IM applications, how long do they spend on personal chatting during office hours and how often do they chat.

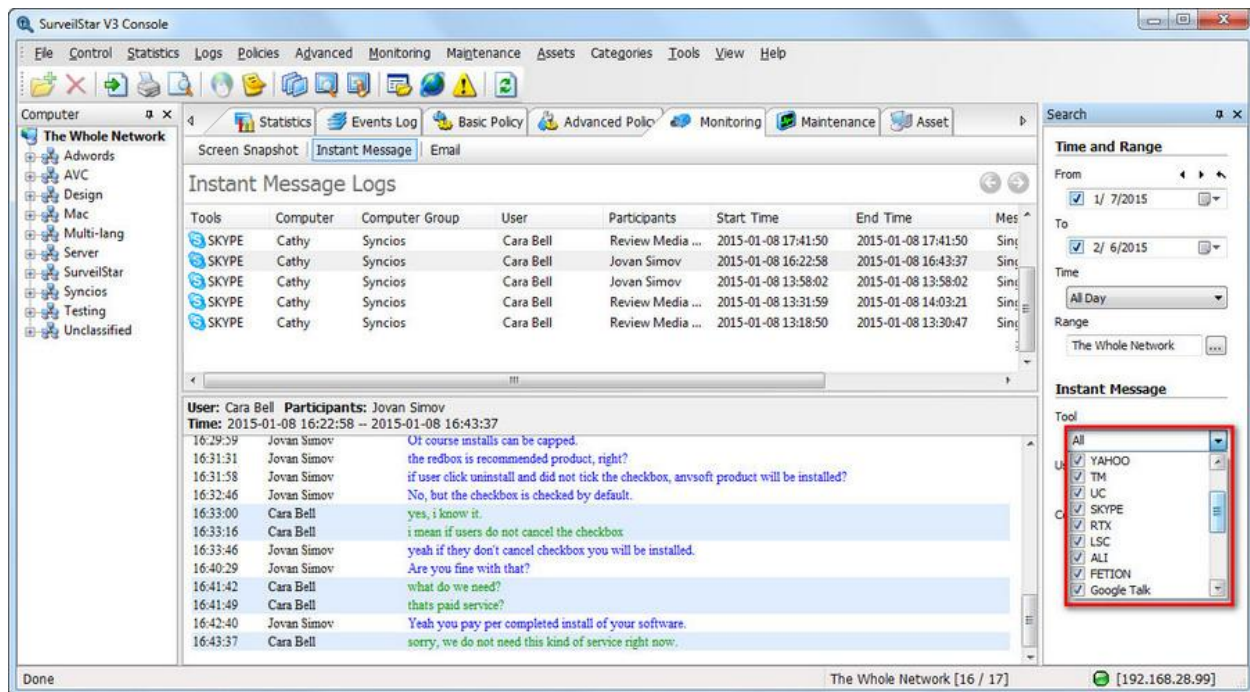
- Record conversation histories.
- Record and backs up files sent via IM applications.
- Record the duration of IM chatting, local user and participants.

Properties	Value
Name	Block IM File Tran...
Time	All Day
Action	Block
Alert	<input type="checkbox"/>
Alert Severity	Low
Warning	<input type="checkbox"/>
Warning Message	
Lock Computer	<input type="checkbox"/>
Take effect while offline	<input type="checkbox"/>
Expiration Time	<Never Expire>
File Control	<input checked="" type="checkbox"/>
File Name	
Limited Size(>=KB)	0
Back up File	<input checked="" type="checkbox"/>
Min File Size (>=KB)	0
Max File Size (<=KB)	2000000
Image Restriction	<input type="checkbox"/>
Back up File	<input type="checkbox"/>
Tools	<All>
All	<input checked="" type="checkbox"/>
QQ	<input checked="" type="checkbox"/>
ICQ	<input checked="" type="checkbox"/>
MSN Messenger	<input checked="" type="checkbox"/>
YAHOO	<input checked="" type="checkbox"/>
Name	

## Real-Time Alert and Warning

- Custom warning messages.
- Pop up warning messages on the users' side if they send documents via IM applications.
- Pop up alert on the administrators' computers if users send out unauthorized documents.

## Screen Snapshot



Instant Message (IM) Monitoring Screenshot

## More Features

- ❖ Application Management
- ❖ Bandwidth Management
- ❖ Basic Management
- ❖ Device Management
- ❖ Document Management
- ❖ Email Management
- ❖ **IM Management**
- ❖ IT Asset Management
- ❖ Network Management
- ❖ Print Management
- ❖ Remote Maintenance
- ❖ Removable Storage Management
- ❖ Screen Monitoring
- ❖ Website Management



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